



Return Merchandise Form

Thank you for choosing Grande Cosmetics!

Please fill out this form and enclose a copy of the invoice with the merchandise. Returns may be made up to 90 days from your delivery date for a refund of your purchase price

How would you like us to handle your return/exchange?

- Refund to Payment Method Used
- Exchange (Please fill out step 3 below)

Step 1 Fill out contact information:

Date / /

Name _____

Address _____

Suite/Apt. _____ City _____

State _____ Zip _____ Cust. ID # _____

Phone _____ Order # _____

Email _____

Step 2 List item(s) you are returning, including reason for return:

| Qty | Product | Description | Reason |
|-----|---------|-------------|--------|
| | | | |
| | | | |
| | | | |

Step 3 List item(s) you want for your exchange:

| QTY | Product | Description |
|-----|---------|-------------|
| | | |
| | | |
| | | |

Reason for Return:(fill in letter above)

1. Defective A. Bottle/container issues, please explain: _____

B. Fill/Product issues, please choose one: Not enough product Dry/Empty

2. Reaction

3. Dissatisfied (quality, results, color)

4. Ordered Wrong Item

5. Shipping Issue (Incorrect item, arrived late, damaged package)

Signature: _____ Date: _____

Step 4 Enclose and return.

Enclose the Return Form and a copy of the original invoice along with the Merchandise.

Send your package via mail to:

Grande Cosmetics Returns Department
180 South Broadway, Suite 102
White Plains, NY 10605
Questions? Phone: 877-835-3010 or Email: info@grandecosmetics.com

Office Use Only

Product Received Yes No

Original Invoice Provided? Yes No

Lot # _____ Exp Date: _____

Refund Requested: Amount: \$ _____

Replacement Requested: Yes No

Replacement Order #: _____

Initials: _____ Date: _____